

WORLD PHONE CUSTOMER PAYMENT MANDATE

Account/ Customer Name:

Address:

City PIN State

Virtual No./ Account ID: Email: Phone:

Bill Pay Option

I wish to pay my WPISPL bill through (please select any one option)

A. Auto Debit (Payment through credit card)

B. Auto Debit (payment through your bank account)

Please debit the bill amount from my credit card very month, automatically

Please debit the bill amount from my bank account every month, automatically

Subscriber Credit Card Details (if opting for Option A above)

Note: Please attach a self attested photocopy of front & backside of your credit card

Select Card Type VISA MASTERCARD DINERS AMERICAN EXPRESS

Name (as it appears on the Card)

Card Issuer (Bank Name)

Credit Card Number Expiry Date

Service Acceptance

I/ We hereby declare that I/ We have read & accepted the Terms & Conditions mentioned on this form. Further I/We declare that this information provided by me/us in this form is/ are true to the best of my knowledge and the terms and conditions mentioned are read, understood and accepted in totality by me/us.

SIGNATURE (BANK Account Holder/ Card holder):

SIGNATURE (Any joint account holders of bank account): Place Date

* Please affix rubber stamp in case of companies, partnerships, proprietorships, etc.

Subscriber Bank account Details (if opting for Option B above)

Note: Please attach a cancelled cheque self attested photocopy of a cheque for the following account

A/C HOLDERS NAME

JT. A/C HOLDERS NAME

ACCOUNT NUMBER

BANK NAME

BRANCH NAME

A/C TYPE Saving Current Overdraft Single Joint

9 digit MICR Code (indicated on the cheque leaf)

Certification by Account Holder' Bank (for official use only)

We hereby certify that the above account is currently operational and the particulars furnished above are correct as per our records.

BANK STAMP _____

AUTHORISED SIGNATORY _____ DATE _____

Signature Verification request

The Bank Manager

Bank _____ Branch _____

Dear Sir,

Sub: Mandate verification for account number

This is to inform you that I/We have registered with WPISPL Auto Debit facility for payment of my/our charges. Such payments will be made from the mentioned account and be routed to you directly or through the Reserve Bank of India's ECS mechanism. I/We authorise the bank to honour all such instructions. I/We further authorise the representative of the company to get this mandate verified. Verification Charges (if any) may be charged to my/our account.

Account / Card Holder's Sign _____ Jt. Account Holder's Sign _____

Date _____ Place _____

**Please sign this form and mail to: Customer Care, World Phone Internet Services Pvt. Ltd., C-153 Okhla Phase I, New Delhi - 110020
Tel: (011) 4379 2000**

Terms and Conditions

Auto Debit (via a designated bank account or credit card) is made available to World Phone Internet Services Pvt. Ltd. (WPISPL) customers (Applicant) subject to the following terms & conditions.

- i. The Applicant should be eligible to avail Auto Debit facility (Facility) and should provide true, accurate, current & complete information as required by WPISPL and keep the same updated and current at all times.
- ii. The Facility will be available, subject to and upon receipt of confirmation from the bank of the account/credit card as per details furnished by the Applicant in the accompanying application.
- iii. The Applicant may be required by WPISPL (or its authorised representatives) to verify the information furnished/filled-up in the accompanying application form by way of a call (on mobile or landline number furnished in the accompanying application form).
- iv. In case the Applicant has opted for the Facility, the Applicant shall separately authorise the designated bank of the credit card issuer (as the case may be) to debit the Applicant's bank account or card account (or of any replacement/renewal card that may be issued in lieu thereof), on a recurring basis with such amount as specified by WPISPL from time to time being towards payment of all charges due for the services rendered under the CAF. The standing instruction issued by the Applicant to the bank or credit card issuer (as the case may be) will be effective only for the full amount billed by WPISPL from time to time and will apply (as the case may be) only if the Applicant's bank account has adequate balance or the Applicant's card is valid and in good standing with an adequate credit limit balance. Applicant's bank account or credit card (as the case may be) will be debited on or before the bill due date.
- v. In case of the Facility availed by the Applicant authorising payment via credit card, the Applicant shall be liable to duly pay the full amount billed by the credit card issuer towards payment made to WPISPL pursuant to the said Facility; notwithstanding that the record of charges/payment transaction will neither bear the Applicant's signature nor the imprint of the Applicant's card.
- vi. The Auto Debit standing instruction issued by the Applicant on credit card will unless otherwise communicated to the credit card issuer in writing by the Applicant be binding for the validity period and subsequent renewal period of the card. Similarly the Auto Debit standing instruction issued by the Applicant with respect to the designated bank account shall lapse upon closure of the designated bank account or upon the bank refusing to honour the standing instruction for any reasons or upon any moratorium being placed on the activities of the designated bank account.
- vii. If one or more successive payments/instructions are not received/ honoured before due date of the relevant bill, WPISPL reserves the right to withdraw the services being provided pursuant to the CAF without being liable to provide any notice to the Applicant and to initiate any other action/proceeding as may be deemed appropriate by WPISPL and such other amount as specified by WPISPL (from time to time) may be levied per instance of dishonor.
- viii. WPISPL reserves the right to reject/withdraw the facility at any time without assigning any reason and without being liable to provide vendor(s) providing equipment / connectivity / integration / services which are necessary for continued provision of the Facility.
- ix. WPISPL disclaims all warranties of any kind , whether express or implied including without limitation any representation or warranty, regarding the use or the results of the Facility in terms of its correctness, accuracy , reliability, usefulness, completeness, continuity, uninterrupted access, timeliness or otherwise.
- x. WPISPL shall not be responsible and liable for any damages/compensation for any loss, damage by the Applicant on account of use, non availability or deficiency in the provisioning of the Facility. Applicant shall bear the entire responsibility for and risk associated with use of the Facility.
- xi. WPISPL shall not be liable for any direct, indirect, punitive, incidental, special or consequential damage whatsoever, including but not limited to the damage or losses resulting from.
 - a) The use or performance or inability to use or non-performance of the Facility.
 - b) The failure to provide the Facility.
 - c) The unauthorised access to or alteration of the transmissions or data such transactions that are carried out on your instructions in good faith.
 - d) Any loss or damage incurred or suffered by the Applicant due to any defect, error, failure or interruption in provision of the facility or any other matter related to the Facility.
- xii. The WPISPL reserves the right to modify (with prospective or retrospective effect) these terms and conditions from time to time without being liable to provide any reason or notice therefore.
- xiii. In the event the Applicant is dissatisfied with Facility being made available in any respect or with any of the terms of service or alterations thereto, the Applicant's sole and exclusive remedy is to discontinue the use of the Facility.

Note:

If you have chosen credit card option, please include self attested front and back photocopy of the credit card.

If you have chosen direct debit to your bank account, please include a self attested photocopy of your cheque or a voided cheque